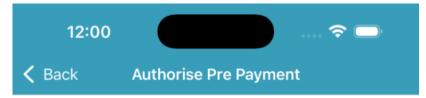
# **smar**MOVE

**Payments and Terminals** 

### **Prepayments through SmartHail or via SMS**

- Payments taken through your Stripe accounts
- Flexible configuration options through the rules
- Prepayment or deposit can be required for jobs
- Prepaid fixed price as an option for customers
- Drivers can request a deposit or prepayment (optional)

### **SmartHail**



Company: ClientDave DEV

Booking ID: 60306

Pickup: 147 HENLEY BEACH RD, MILE END

**Destination: 14 WAINHOUSE ST, TORRENSVILLE** 

Time: ASAP

Pre pay: The booking can be prepaid before hand to fix

the fare. Otherwise the metered fare will be used.

Would you like to pay the fare of \$6.60 (plus any

fees) now?

**Tip** 00.00

Processing Fee \$0.33

**Total** \$6.93

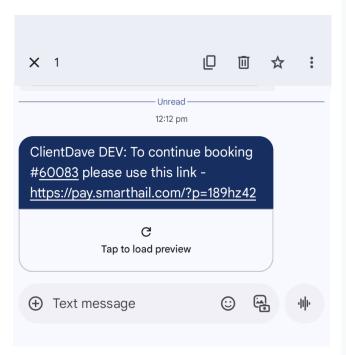
**Payment Method** 

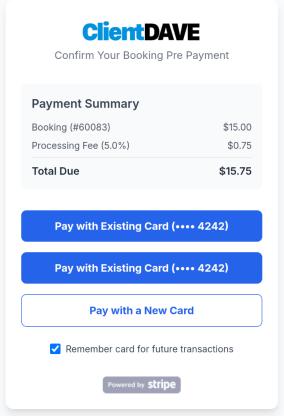
VISA \*\*\*\* 4242 12/2030 Change

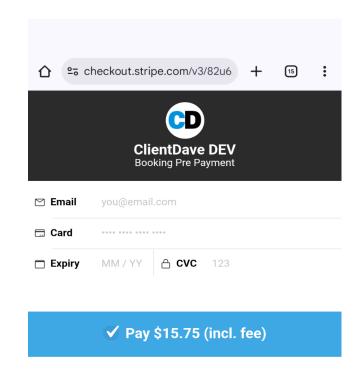
**AUTHORISE PRE PAYMENT** 

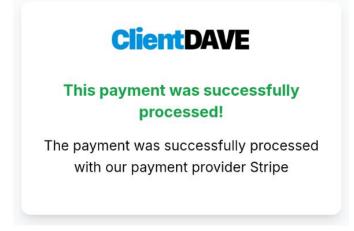
**REJECT** 

### **SMS**

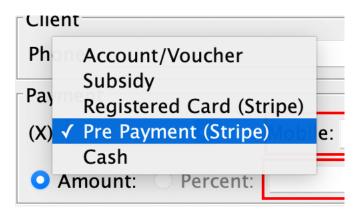


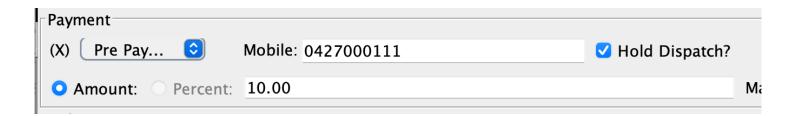






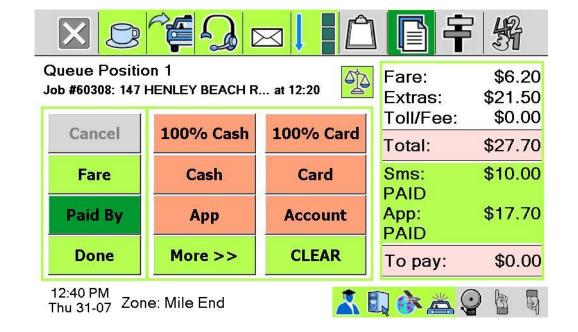
### Client

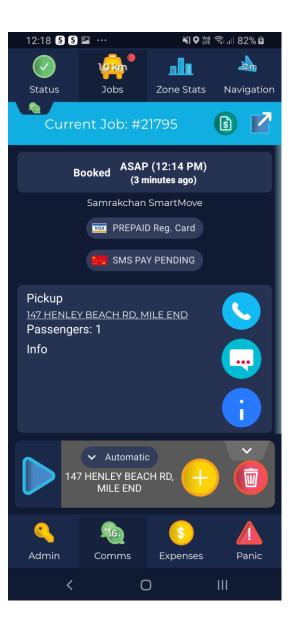




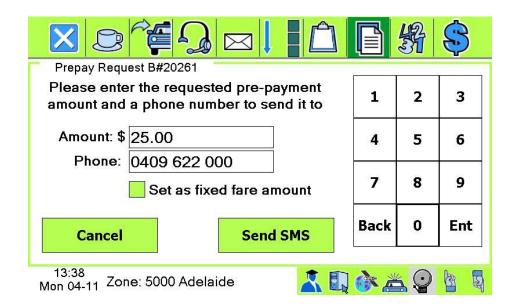
Return Journey	Timed Booking   Multi Pickup / [	Destination Route	Acc	counts / Subsid	ies
Туре	Account/Subsidy	Ref		Req?	Lift?
Registered Card	Registered Card (Stripe)	VISA06		N	
Pre Payment (Stri	Pre Payment (Stripe) - PAID	₩5A42 ** PAII	) (\$	N	

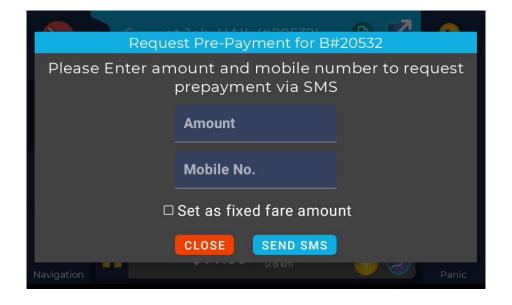
### **Vehicle**



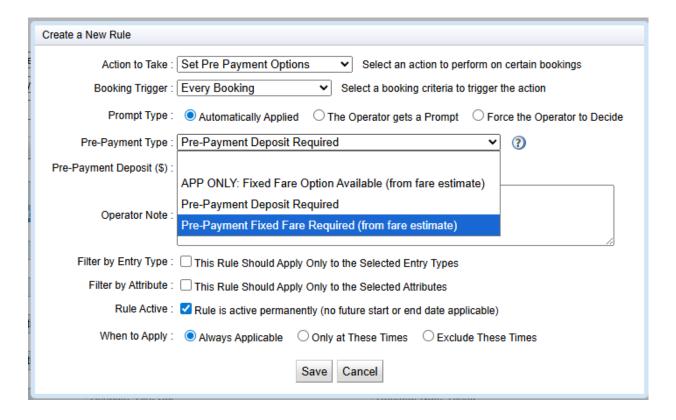


### Drivers can request a deposit or fixed fare payment





### Configured with Rules or via the API



### **Fleet Management**

#### **Booking Details**



#### - Final Address Edit Invoice Address Manage Address GPS Position

Note this information was changed

Destination: 28 WAINHOUSE ST, TORRENSVILLE

Zone : Mile End

#### - Soft Meter Details

Tarrif: Weekday Flagfall: \$6.00 Extras: \$21.50 Tolls: \$0.00

Time Calc: \$120.00/hr x 0.08 mins = \$0.17

Total: \$27.67 Rounded: \$27.60

#### - Booking Payment Details Edit Payment

\$6.10 : Fare \$21.50 : Extras \$27.60 : TOTAL

TEST PAYMENT by Stripe (Prepayment) on Card: Visa ...42 (US) - TOTAL: \$10.50 Click to REFUND amount \$10.00: Stripe TEST Charge Details

TEST PAYMENT by Stripe (App) on Card: Visa ...42 (US) - TOTAL: \$18.48 Click to REFUND amount \$17.60: Stripe TEST Charge Details

Levy: Includes Government Levy of \$1.5 (system determination) Click to Exclude From Levy

#### - Change Booking Times

Offer Time: 2025 Jul 25 14:38:15 change
Booked Time: 2025 Jul 25 14:38:18 change
Pickup Time: 2025 Jul 25 14:38:21 change
Dropoff Time: 2025 Jul 25 14:38:27 change

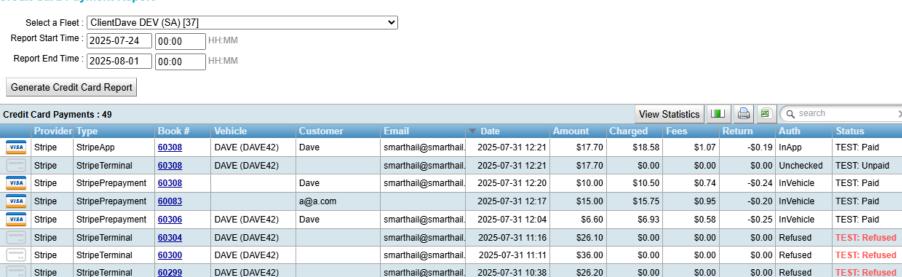
#### + Click to Show Speeds and Locations Table

#### - Booking History and Updates

2025-07-25 14:28:32: Driver David B (Driver ClientDev) (1971 / 101356) arrived at the pickup location
2025-07-25 14:38:08: Booking Created as MOBILE APP IOS (USER\_MOBILE\_APP\_SMARTHAIL\_IOS / -500)
2025-07-25 14:38:09: MOBILE APP IOS (USER\_MOBILE\_APP\_SMARTHAIL\_IOS / -500): Booking Created - Existing Client

### **Fleet Management**

#### **Credit Card Payment Report**



Caller ID Management

Client Phone Number :

Block from IVR :

Save Changes

Registered Cards: 4

Remove

Remove

Disabled

Driver Info :

Cancel Changes

4242

4242

4242

4242

Addresses ? Names ? Accounts ? Emails ? Default Attributes ? Devices Registered Cards

Visa

Visa

Visa

4/2024

3/2033

4/2044

5/2055

🔳 🖨 🗷 Q search

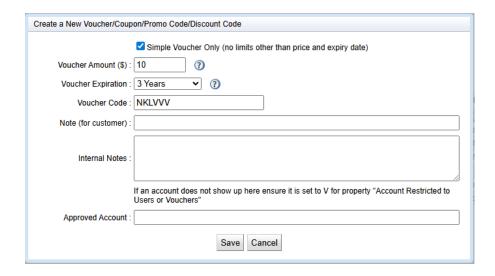
2025-07-16 12:31

### **Vouchers**

### Vouchers can be used in a number of ways

- Fixed amount \$50 voucher to be used on multiple trips
- One Time Use Free travel from medical centre to home
- Discount 10% off travel during Tuesday nights
- Discount \$5 off travel from the RSL club

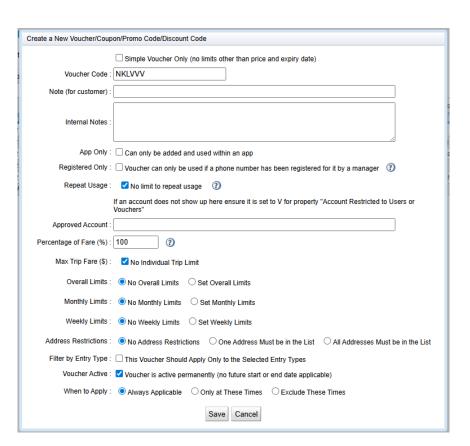
### **Vouchers**



#### Manage Vouchers, Coupons, Promo Codes and Discounts

Select the Fleet : Demo2 (SA) [97]



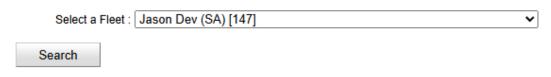


## Account Approvals

### Account approvals use rules to restrict usage

- Can restrict accounts to limits by period for duration
- Useful for controlling NDIS spending if limits apply
- Full rule capabilities can apply (by attribute, location, time of day, day of week)
- Status Reports

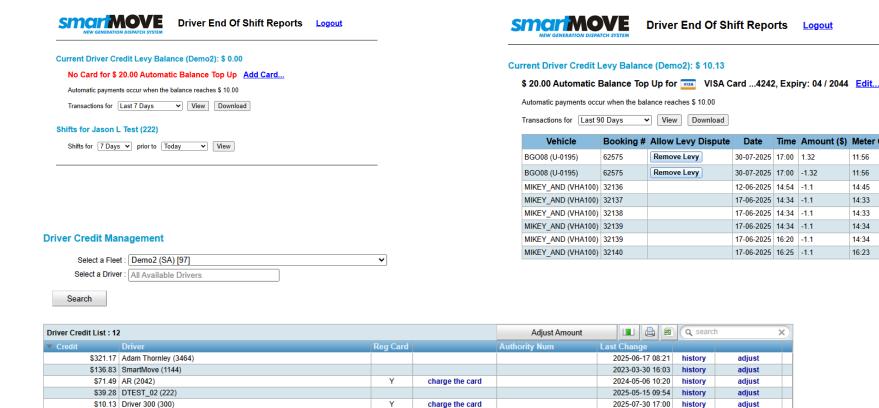




Account I	inancial Statu	s:3									Q search	h	×
Rule	▲ Account	User	Job Limit	Status	% Used	Single Job	Start Date	Expirat	tion	Notes			
Rule 4	Jason		\$11 and 75%	Weekly Limit: \$6, 2 trips Monthly Limit: \$5, 3 trips Total Limit: \$220, 8 trips		\$5.00	2020-09-01	2020-09	9-25	The trip	needs to s	start before 25 Se	ept :
Rule 10	Jason	Client: +61882383021 (Ja	\$90	Total Limit: \$100, 10 trips	45	\$55.00	2020-01-13			\$55.0 o	f the maxin	num total spend	of \$
Rule 7	Jason 12		\$5 and 50%							The ma	ximum limi	t per trip is \$5.0,/	A m
	Value   Galland Gallan					al trips used ( al value used	(1 of 10) I (\$45 of \$100	))					

### **Driver Levies**

### Driver levies can be handled through Stripe



Date Time Amount (\$) Meter On Meter Off Dist (km)

11:56

14:45

14:33

14:33

14:34

14:34

16:23

11:56

11:56

14:54

14:33

14:33

16:20

16:20

16:23

0.0

0.0

0.0

0.0

0.003

0.0

0.0

0.0

30-07-2025 17:00 1.32

30-07-2025 17:00 -1.32

12-06-2025 14:54 -1.1

17-06-2025 14:34 -1.1

17-06-2025 14:34 -1.1

17-06-2025 14:34 -1.1

17-06-2025 16:20 -1.1

17-06-2025 16:25 -1.1

adjust

adjust

adjust

adjust

2025-07-30 17:00 history

Description

Jason L manually removed the levy of \$1.32 from the booking

Jason L manually added the levy of \$1.32 to the booking

Levy applied for booking

## Terminal Integrations

### A number of hardware payment terminal options

- Cabcharge
- CabFare
- Square
- Stripe



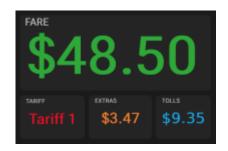
## Soft Meter Options

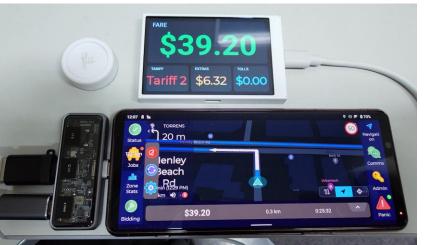
### Hardware and feature options

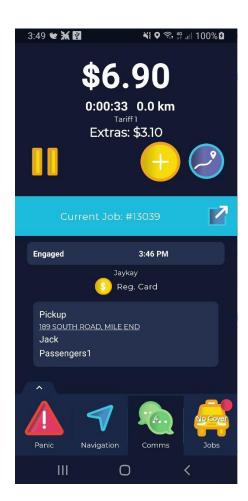
- Automatic tolls or airport charges
- Restrict or automatic tariff selection
- Works with fixed fares when needed

## Soft Meter – Secondary Screens







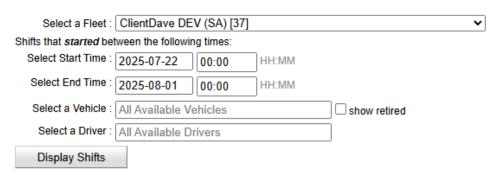


### Reports to record payments and generate invoices

- Shift Management
- End of Shift Reports
- Operator Invoices
- Account Invoices
- Credit Card Payment Management
- Fatigue Management

### **Shift Management**

#### **Shift Management**



Re	sults	: 9			New Shift	Generate Bailment	Generate Bailment Export Shift Data		С	onfirm Mar	k Exported \[ \sqrt{S}	2		<b>Q</b> search			X)	
		Shift Start	Shift End	Hours	Vehicle	Driver			Job	Takings	Paid	Per Lift	Confirm	Exported				
	A	2025-07-22 00:00	2025-08-01 00:00	240:00	UNALLOCATED	UNALLOCATED		View	26	\$55.40								
	<u> </u>	2025-07-22 16:58	2025-07-23 11:18	18:20	DAVE (DAVE42)	David B (Driver Clien	tDev) (1971)	EOS	2	\$65.20	\$27.60	\$7.00			Ø	×		
	A	2025-07-23 09:51	2025-07-23 14:47	04:56	DAVE (DAVE42)	David B (Driver Clien	tDev) (1971)	EOS	0	\$0.00	\$0.00	\$7.00			6	×	<b>©</b>	
	0	2025-07-23 14:51	2025-07-24 12:05	21:13	DAVE (DAVE42)	David B (Driver Clien	tDev) (1971)	EOS	2	\$67.10	\$37.70	\$7.00			Ø.	<b>X</b>		
	0	2025-07-24 16:56	2025-07-24 18:42	01:45	DAVE (DAVE42)	David B (Driver Clien	tDev) (1971)	EOS	1	\$27.50	\$27.50	\$7.00			6	×	Ø	
	0	2025-07-25 11:59	2025-07-28 08:49	68:50	DAVE (DAVE42)	David B (Driver Clien	tDev) (1971)	EOS	5	\$128.30	\$135.90	\$7.00			<b>¥</b>	×	<b>©</b>	
	0	2025-07-28 13:47	2025-07-28 15:24	01:36	DAVE (DAVE42)	David B (Driver Clien	tDev) (1971)	EOS	0	\$0.00	\$0.00	\$7.00					as cont	
	0	2025-07-28 23:58	2025-07-30 14:01	38:03	DAVE (DAVE42)	David B (Driver Clien	tDev) (1971)	EOS	0	\$0.00	\$0.00	\$7.00				to rem erate	nove an	d
	0	2025-07-30 16:27	2025-07-31 11:04	18:36	DAVE (DAVE42)	David B (Driver Clien	tDev) (1971)	EOS	3	\$81.30	\$55.10	\$7.00			0	×	O	

### **End of Shift**

Special Jobs MA = metered account

NA = non-metered account

MS = metered subsidy

NS = non-metered subsidy NX = non-metered cash

MC = metered credit docket

NC = non-metered credit docket

MO = metered other (see detail) NO = non-met other (see detail)

Booking	Detail	NX	MA	NA	MC	NC	MS	NS	MO	NO
60293	Stripe (Prepay)								10.00	
60294	Stripe (Prepay)								10.00	
60294	Stripe (App)								17.50	
	Totals	0.00	0.00	0.00	0.00	0.00	0.00	0.00	37.50	0.00

#### **Job Summary**

H = Hail B = Booked \* = Levy not applied

	Booking ID		Date	Start Time	End Time	Lift Fee	Fare \$	Extras \$	Toll \$	Total \$	Paid \$	Tip \$
1	60293	В	30/7/25	16:45	16:45	0	6.10	0.00	21.50	27.60	27.60	0.00
2	60294	В	30/7/25	16:46	16:46	0	6.00	0.00	21.50	27.50	27.50	0.00
3	60299	В	31/7/25	10:38	10:38	0	6.20	0.00	20.00	26.20	0.00	0.00
			Totals	Totals for 3 Jobs			18.30	0.00	63.00	81.30	55.10	0.00

#### **Address Summary**

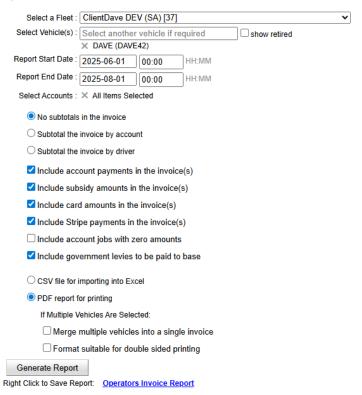
	Booking ID	Pickup Location	Destination Location
1	60293	147 HENLEY BEACH RD, MILE END	24 CARLTON PARADE, TORRENSVILLE
2	60294	147 HENLEY BEACH RD, MILE END	24 CARLTON PARADE, TORRENSVILLE
3	60299	147 HENLEY BEACH RD, MILE END	24 CARLTON PARADE, TORRENSVILLE

#### **End of Shift Report**

Driver: David B (Dr ClientDev)	river \	/ehicle: DA	VE (DA	VE42) 30/7/25 16:27 -	31/7/25 11:04
Accreditation #:	(	Operator: S	SmartM	love Taxis Pty Ltd	
Cash float at start of sl	hift	0.00	Inco	me	
Insurance Premium		-4.40	1.	Metered takings	18.30
Bailee rate		45%	plus	Non-metered takings Total Income	0.00
Lift fee		7.00	.		18.30
Bailee lift share rate		0%	Pius	Total Tolls Income Discrepancy	63.00 - <b>26.20</b>
			1	Total Takings (inc. levies)	-26.20 55.10
Bailee toll rate		O%	Hess	Government levies	4.50
Expenses paid by baile	or	0.00	less	Booking Fees	12.00
Expenses				Total Takings (ex. levies)	38.60
là a sea	Daid Du D		Cash	reconciliation	
Item		ayor Amount		Total Takings	55.10
		Otal 0.00	less	Account jobs (MA + NA)	0.00
Lift Fees			less	Credit dockets (MC + NC)	0.00
Number of Lift F	ees	C		Stripe Payments (MO + NO)	-37.50
Missed Income Oppo	rtunities		less	Subsidy (MS + NS) Expenses initially paid by bailee	0.00
Number Reject/				Cash float at start of shift	0.00
Value of Reject/				Cash at end of shift (inc. float)	17.60
Driver 5 Star Rating				Statistics	
Driver 12 Mth A		5		Odometer at the start:	0
Fleet 12 Mth Av	g Rating	5	' l	Odometer at the end:	0
				Odometer shift distance:	O
				Total Jobs:	3
				GPS Total Distance:	15.5
				GPS Booked Distance:	0
				GPS Hail Distance: \$ per Kilometer:	0 -\$1.63
				ş per Kilometer.	-\$1.03
Bailee			Bailo	or	
Net Income (45%)		-10.98		et Income (55%)	-13.42
Share of lift fees		0.00	1 -	are of lift fees	0.00
Share of tolls		0.00		nare of tolls	63.00
Insurance Premium		-4.40		ailor's income	49.58
Bailee's Income		-15.38	Ev	penses	0.00
Expenses		0.00	, ,	penses overnment Levies	4.50
				ooking Fees	12.00
			1	sh to Bailor (no lift)	32.98
			•	, ,	
Printed: 31/7/25	David B (Dr	iver ClientDe	v) DA	VE (DAVE42) 30/7/25	Page 1 of 1

### **Operator Invoice**

#### Operator Invoice for Work



## **ClientDAVE**

Vehicle ID: DAVE Registration: DAVE42

#### Payment for Account Work ClientDev Location

147 Henley Beach Rd MILE END SA 5031 75 110 064 036 75 110 064 036

#### Tax Invoice 30/7/25 to 1/8/25

Total Income (inc GST): \$93.98
Government Levies (inc. GST): \$10.50

Total (inc GST): \$83.48
Includes GST of: \$7.59

	Job#	Date	Driver	Reference	Account Name	Fare Total	Paid on Account
1	60293	30/7/25	David B (Driver ClientDev)		Stripe Payment	\$27.60	\$10.00
2	60294	30/7/25	David B (Driver ClientDev)		Stripe Payment	\$27.50	\$10.00
3	60294	30/7/25	David B (Driver ClientDev)		Stripe Payment	\$27.50	\$17.50
4	60300	31/7/25	David B (Driver ClientDev)		Card	\$36.00	\$36.00
5	60304	31/7/25	David B (Driver ClientDev)	V:RHLRNX	56271 - Aardvark Industries	\$26.10	\$9.78
6	60304	31/7/25	David B (Driver ClientDev)	, Phone=	4242 - Dave Account	\$26.10	\$15.00
7	60308	31/7/25	David B (Driver ClientDev)		Stripe Payment	\$27.70	\$10.00
8	60308	31/7/25	David B (Driver ClientDev)		Stripe Payment	\$27.70	\$17.70

Total \$125.98

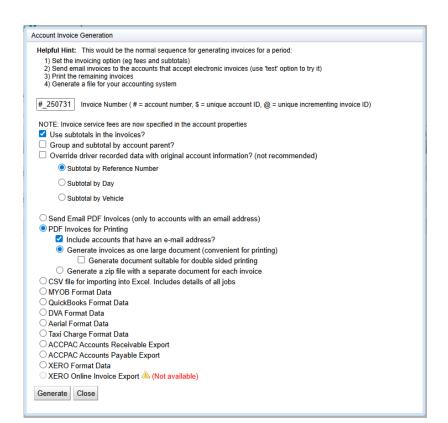
### **Account Invoices**

#### **Account Invoice Management**

Select a Fleet :	Demo2 (SA) [9	7]		~
Select Start Time :	2025-06-01	00:00	HH:MM	
Select End Time :	2025-07-31	00:00	HH:MM	
Display Accounts				

\* Note that the totals shown do not include any per job or per invoice fees. These are added as options during generation





### **Account Invoices**

Account Invoice Generation
Helpful Hint: This would be the normal sequence for generating invoices for a period:  1) Set the invoicing option (eg fees and subtotals)  2) Send email invoices to the accounts that accept electronic invoices (use 'test' option to try it)  3) Print the remaining invoices  4) Generate a file for your accounting system
#_250731 Invoice Number ( # = account number, \$ = unique account ID, @ = unique incrementing invoice ID)
NOTE: Invoice service fees are now specified in the account properties  Use subtotals in the invoices? Group and subtotal by account parent? Override driver recorded data with original account information? (not recommended)
Subtotal by Reference Number
Subtotal by Neterence Number
O Subtotal by Vehicle
Send Email PDF Invoices (only to accounts with an email address)  PDF Invoices for Printing  Include accounts that have an e-mail address?  Generate invoices as one large document (convenient for printing)  Generate a zip file with a separate document for each invoice  CSV file for importing into Excel. Includes details of all jobs  MYOB Format Data  QuickBooks Format Data  DVA Format Data  Aerial Format Data  Taxi Charge Format Data  ACCPAC Accounts Receivable Export  ACCPAC Accounts Payable Export  XERO Format Data  XERO Online Invoice Export ♠ (Not available)
Generate Close

#### **Account Invoice Management**

Select a Fleet : Demo2 (SA) [97]	~
Select Start Time : 2025-06-01 00:00	HH:MM
Select End Time : 2025-07-31 00:00	HH:MM
Display Accounts	

\* Note that the totals shown do not include any per job or per invoice fees. These are added as options during generation

				☑ Include Non-Account Invoices ☐ Include \$0 Am	ounts Include 0 Jo	bs Generate Select	ed Invoices		Q search	X
# Jobs	Total	Total Inc. F	Acct#	Account	Category	Parent	Email		Xero Status	
1	\$2.90	\$2.90	CASH	Cash						Ø
3	\$14.45	\$14.45	CARD	Card						<b>©</b>
2	\$5.85	\$5.85	SUBSIDY	Subsidy						Ø
1	\$10.00	\$13.75	475010	NDIS Accounts						<b>©</b>
2	\$5.85	\$5.85	3784	SATTS						Ø
2	\$5.85	\$5.85	112230	Subsidy						<b>©</b>



#### SmartMove

ABN 1 2 3 147 Henley Beach Road MILE END SA 5031 Bookings: 08 8238 3091 Office: 08 8238 3000

Fax: (08) 8238 0304

Email: support@smartmovetaxis.com

#### **NDIS Accounts**

#### Tax Invoice 1/6/25 to 30/7/25

Total (inc GST): \$13.75
Includes GST of: \$1.79
Invoice Number: 475010\_250731
Includes Admin Fee of: \$1.25

	Date Job #		Ref # Client Name	Addresses	Fare (inc GST)
1	29/7/25	11:56	Order=, Rego=	From: 147 HENLEY BEACH ROAD, MILE END	\$12.50
	62575	11:56	NDIS Customer	To: ADL - ADELAIDE AIRPORT, ADELAIDE AIRPORT	
Ace	ccount Keeping Fee				\$1.25

### **Fatigue Management**

#### **Fatigue and Shift Limits**







# **sman**OVE

**QUESTIONS?** 

www.smartmovesystems.com



#### #1 CHOOSE - BOWLS

- Root vegetable & pepita seed (VG/GF)
  Roasted vegetable & chickpea (VG/GF)
  Vermicelli, soybean & herb (VG/GF)

#### #2 FILL - HOT

- Barossa Valley duck & fennel sausage (DF)
  Free-range Barossa Valley chicken (GF/DF)
  Ras el hanout spiced Virginia oyster mushroom bites (VG/GF)
  Aromatic vegetable nage (VG/GF)
  Free-range chicken broth (GF/DF)

#### #3 ADD - CONDIMENTS

- Pendleton olives (VG/GF)
- Zesty lime, ginger & coriander dressing (VG/GF)
   Honey soy dressing (DF)
   Hummus (VG/GF)
   Garlic yoghurt (V/GF)
   Lemon vinaigrette (VG/GF)

#### FRESH BREADS

- · Mini brioche hot dog
- Pita bread
- · Crusty sourdough (VG)

#### FRESH FRUIT

- Fresh seasonal fruit salad with coconut yoghurt (VG/GF)
   Whole fruit bowl (VG/GF)

#### #4 - REPEAT

V - VEGETARIAN, VG - VEGAN, GF - GLUTEN FREE, DF - DAIRY FREE

