



Installation and Setup Guide

V2.1 – November 2016

QuickCab Installation and Setup Guide

Contents

1. Introduction	3
2. SmartMove Dispatch Client Configuration.....	3
3. iOS.....	5
3.1. Installation	5
3.2. Setup.....	6
3.3. Installing QuickCab onto iPad with Guided Access	8
3.4. Guided Access Setup.....	8
4. Android.....	12
4.1. Installation	12
4.2. Setup.....	13
4.3. Kiosk Mode	16

QuickCab Installation and Setup Guide

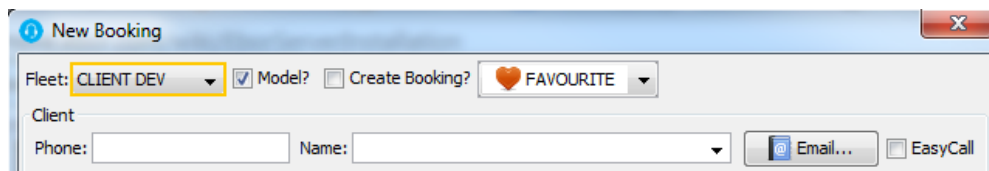
1. Introduction

QuickCab is an iOS and Android app provided by Celltrack Systems Pty Ltd to compliment the SmartMove Dispatch Software suite. The application is free to download from the Apple App Store and Google Play. The iOS version can be installed on most iOS devices, including iPad, and iPad mini. The Android version is designed for Tablets running Android KitKat (4.4) or later.

If you have any Queries Please contact Smartmove Support on: 08-2383099.

2. SmartMove Dispatch Client Configuration

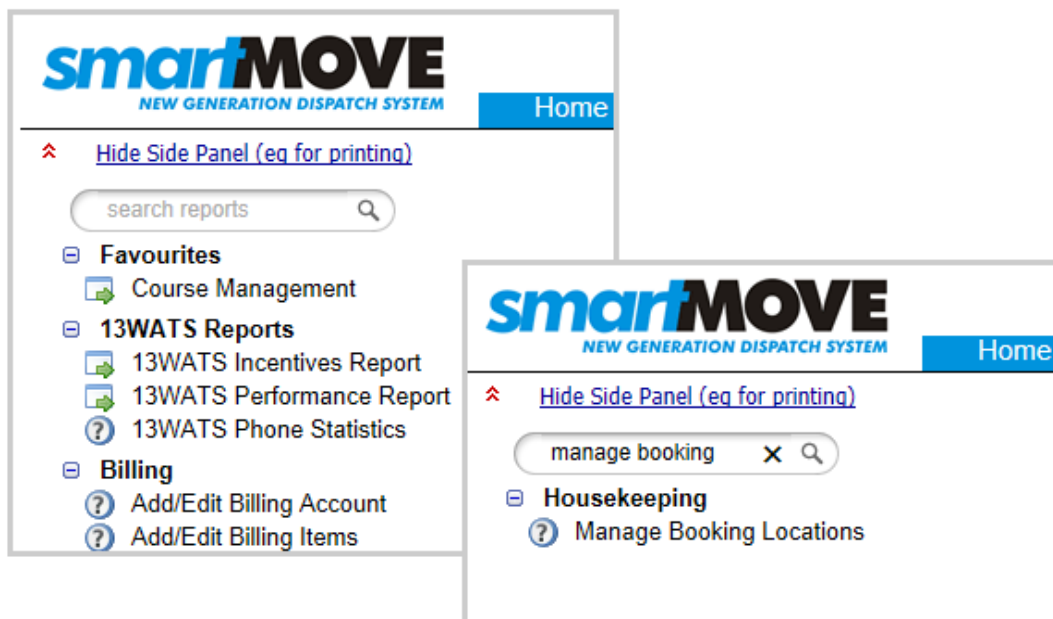
In order to use the app a model booking must be created with the SmartMove Dispatch Client. Do this by creating a booking in the usual way select the 'Model?' checkbox at the top of the booking form. Usually you would deselect the 'Create Booking?' checkbox as shown below



You should then find this new model booking in the Model tab, and take note of the booking number; in this example it is 41445, found easily by sorting the bookings by 'Book #' column, which puts the newest bookings at the top of the list.

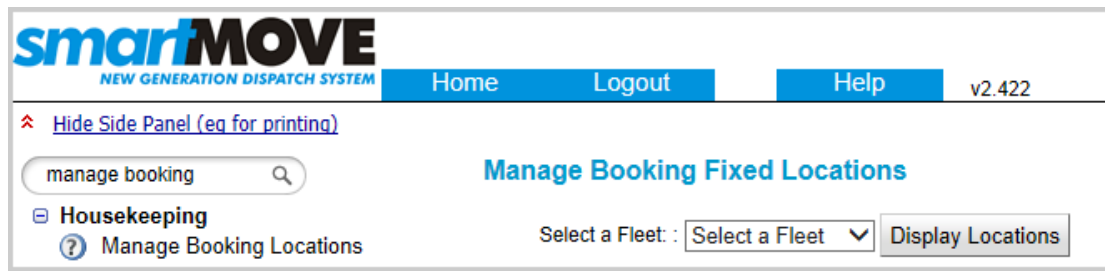
Pending Bookings (1)															Job Cover	Pre-Bookings	In Progress	Completed	Action (7)	Cancelled	NoShows	Model (27)
Book #	...	Time	Account	Pickup	Zone	Dest	Pass	Type	Veh#	Driver	Fare	Client N...	Client P...	Emails								
41445	♥	ASAP		147 HENLE...	Mile End		1															
41072	♥	ASAP		147 HENLE...	Mile End		1					David ????	1234									
40843	♥	ASAP		AIRPORT,...	Mile End	RAGLES...	1					Trezza	041431...									
39666	♥	ASAP		1 EBOR AV...	Mile End	19 FRAN...	1						041431...									

Next, head to the Fleet Management Website (<http://fleets.smartmovetaxis.com>) and locate the page 'Manage Booking Locations'; the easiest method is by using the search feature.



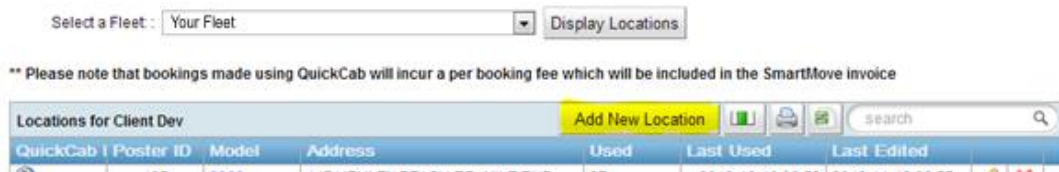
Ensure that the correct fleet is selected, and then press Display Locations.

QuickCab Installation and Setup Guide

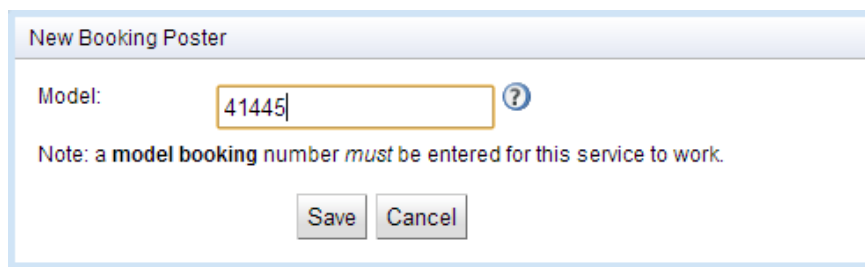


This will display any existing locations which are set up for the fleet, and also give the ability to add a new location. To add a new location, use the button at the top of the table 'Add New Location'

Manage Booking Fixed Locations

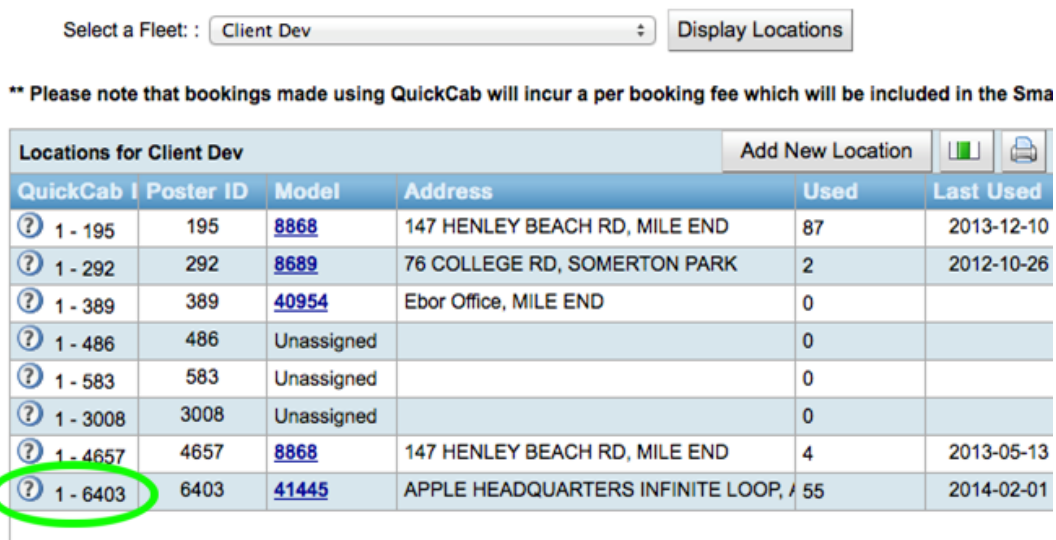


When presented with the 'New Booking' window, enter the Model Booking number that was generated in the Dispatch Client earlier (41445)



Once the new booking poster is saved, the QuickCab Validation Number and Location Number is added to the Locations Table. These are displayed in the format "<VALIDATION NUMBER> - <LOCATION NUMBER>" For example: "1 - 6403"

Manage Booking Fixed Locations



QuickCab	Poster ID	Model	Address	Used	Last Used
1 - 195	195	8868	147 HENLEY BEACH RD, MILE END	87	2013-12-10
1 - 292	292	8689	76 COLLEGE RD, SOMERTON PARK	2	2012-10-26
1 - 389	389	40954	Ebor Office, MILE END	0	
1 - 486	486	Unassigned		0	
1 - 583	583	Unassigned		0	
1 - 3008	3008	Unassigned		0	
1 - 4657	4657	8868	147 HENLEY BEACH RD, MILE END	4	2013-05-13
1 - 6403	6403	41445	APPLE HEADQUARTERS INFINITE LOOP, /	55	2014-02-01

In this example, the important numbers are 1-6403.

QuickCab Installation and Setup Guide

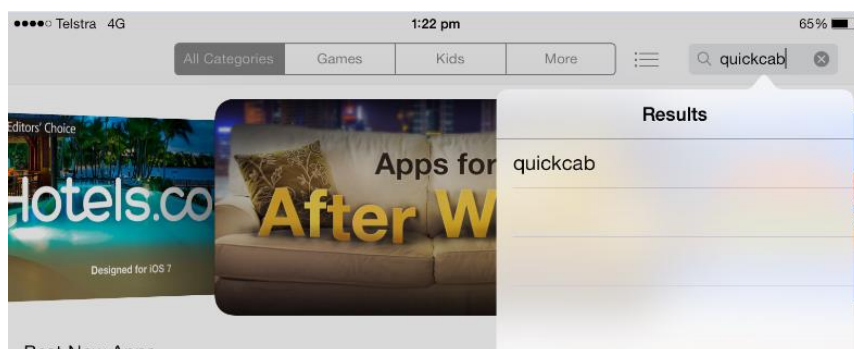
3. iOS

3.1. Installation

To install QuickCab, open the App Store (note: your icon may be different)



Use the search feature to locate the app named 'QuickCab'



If you get multiple results, select the app which has been published by Celltrack Systems Pty Ltd.



Click to install the app



QuickCab Installation and Setup Guide

Once the installation is complete, click open to start QuickCab; alternatively, you can launch the icon which has been placed on your iPad's home screen.



QuickCab is now installed on the device, but it needs an initial setup

3.2. Setup

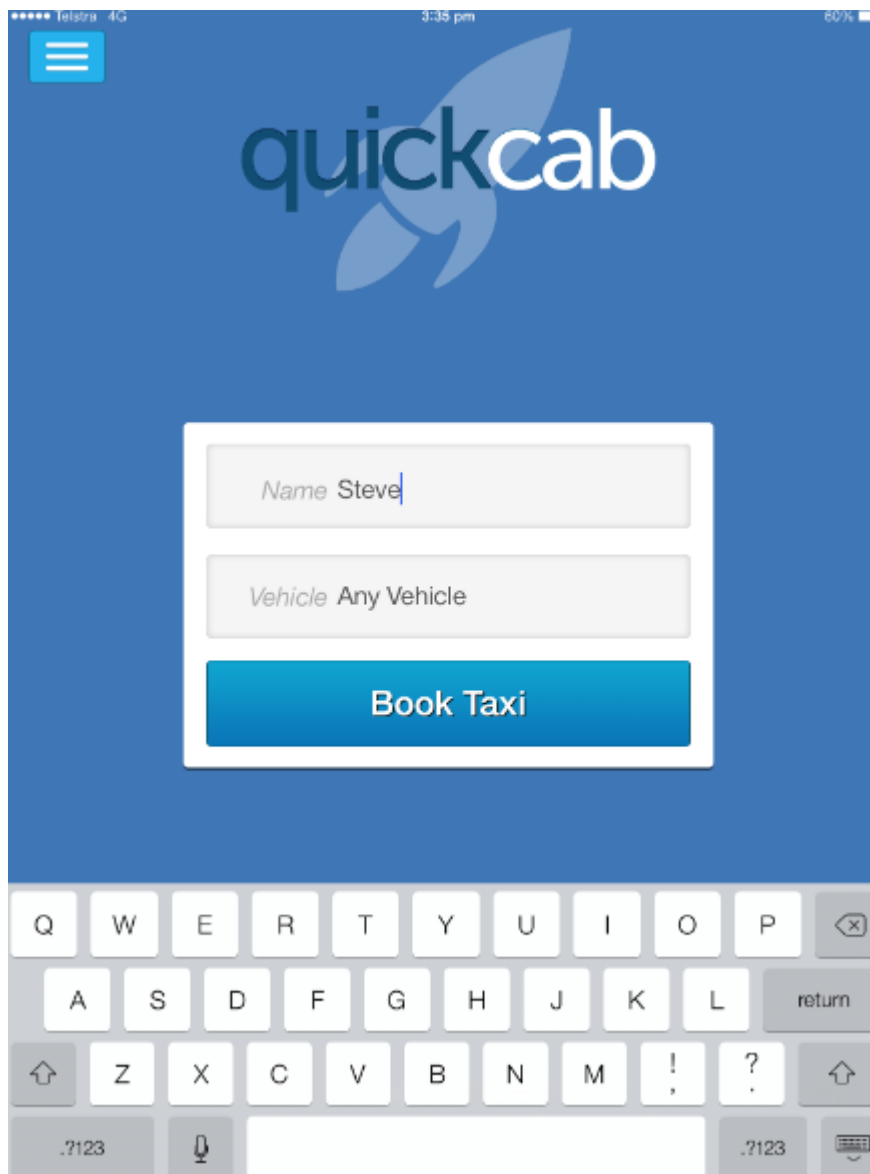


QuickCab works by creating a copy of a model booking which has been created using the SmartMove Dispatch Client. It will copy all the details from that booking, including the pickup, destination, name, attributes, and driver notes.



This completes the setup; and the app will now take you to the screen where you are able to enter the passenger name and quickly create a booking.

QuickCab Installation and Setup Guide



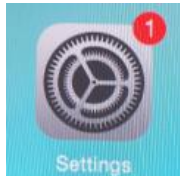
QuickCab Installation and Setup Guide

3.3. Installing QuickCab onto iPad with Guided Access

QuickCab in Guided Access Mode enables QuickCab to stay on the screen consistently; it prevents the start button to navigate to any different application and also prevents the iPad from being turned off without a passcode.

3.4. Guided Access Setup

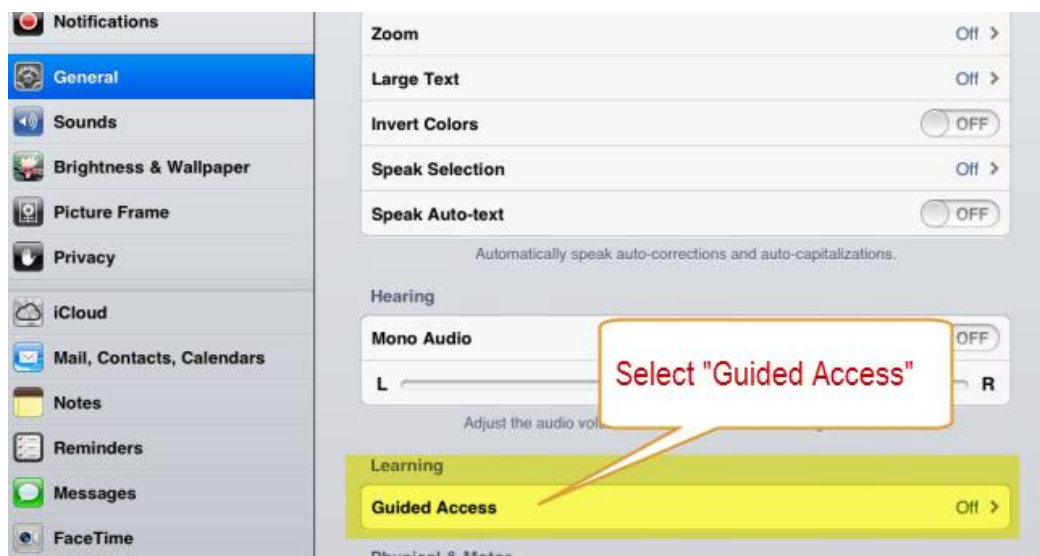
To install QuickCab, in Guided Access Mode press 'Settings'



Then go to 'General' and then 'Accessibility'



You will then need to scroll down to the Learning Area to the 'Guided Access' Tab



Click on the Tab to turn Guided Access 'ON'

QuickCab Installation and Setup Guide

You will then need to set a Password to Enable/Disable Guided Access Mode.



Please enter a password you will remember. (You will need to enter the password twice to set the password)

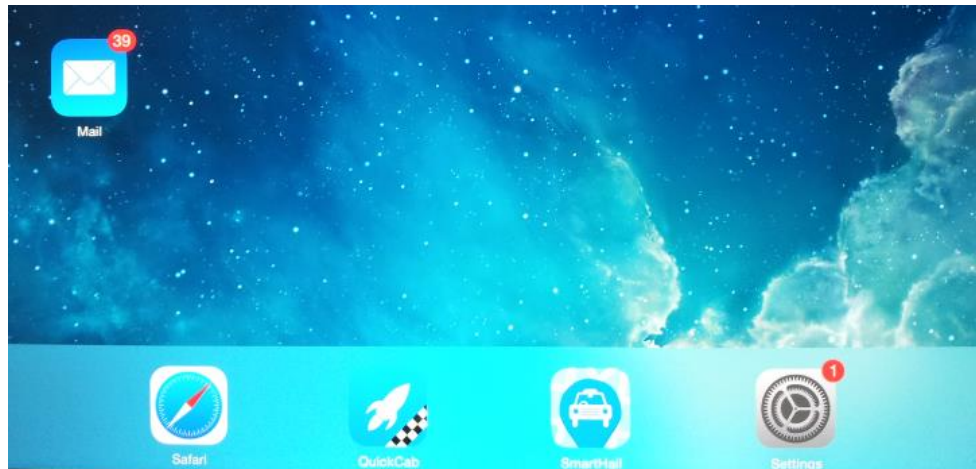


Then Exit Settings Via the Home Button at the bottom of the iPad.

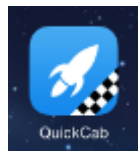


QuickCab Installation and Setup Guide

You should now be at the Home Screen.



Navigate to the QuickCab Application.



And then open the Page.

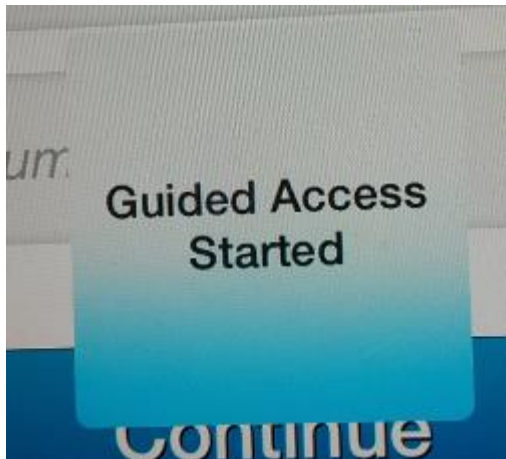


To activate QuickCab you simply need to press on the Home Button (QUICKLY 3 times!)



QuickCab Installation and Setup Guide

You will know if Guided Access has Started if you see this Prompt:



To **Exit** out of guided Access you will need to press the Home Button (QUICKLY 3 times!)

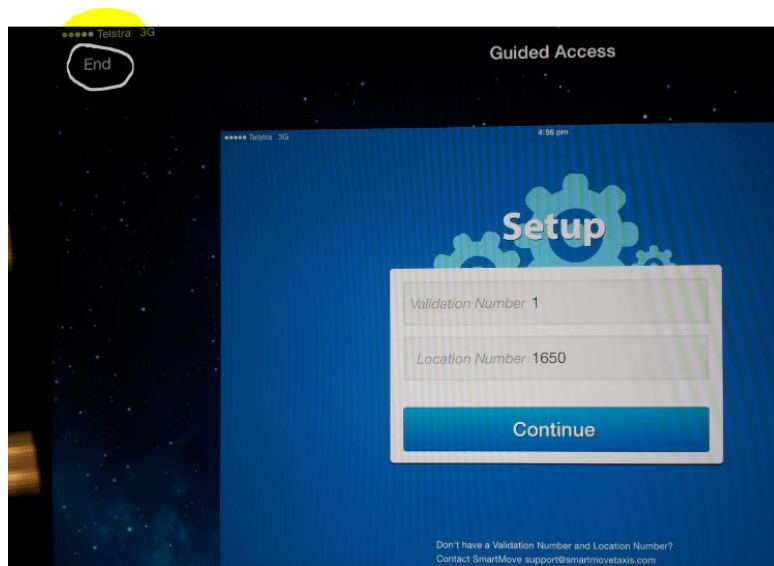


Then Enter your Password:



Then press 'End' On the Top Left of screen

QuickCab Installation and Setup Guide



4. Android

The minimum requirements for the Android application is a tablet with Android KitKat (4.4) or later.

4.1. Installation

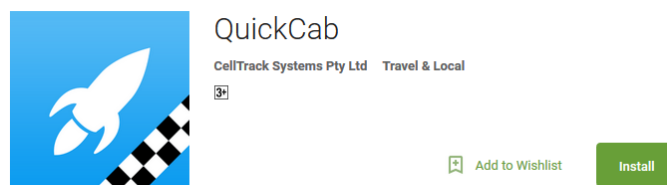
In order to install the app a Google Play Store account is required. The following instructions assume you already have an account.

Perform the following actions:

1. To install QuickCab, open the Google Play Store and login with your credentials (note: your icon may be different)



2. Use the search feature to locate the app named **QuickCab**. If you get multiple results, select the app which has been published by **Celltrack Systems Pty Ltd**.



QuickCab Installation and Setup Guide

3. Once installation is complete the app can be launched by selecting the QuickCab icon placed on your devices screen.



QuickCab is now installed on the device, but it needs an initial setup in order to work.

4.2. Setup

In order to setup the application the QuickCab **Validation Number** and **Location Number** are required from the SmartMove Dispatch Client Configuration.

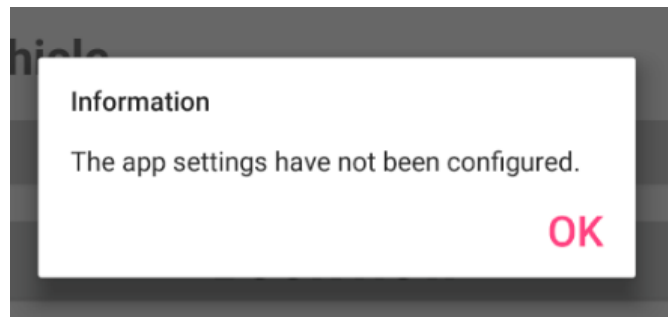
Perform the following actions:

1. Ensure your device is connected to the internet.

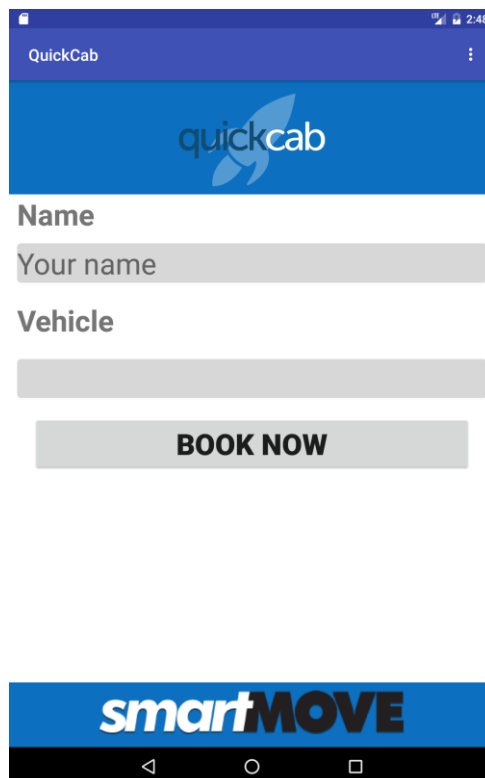
QuickCab Installation and Setup Guide

2. Launch the app from your device.

NB. You may receive some warning dialogs indicating that the app is not currently configured.



3. The main view will appear as shown below.

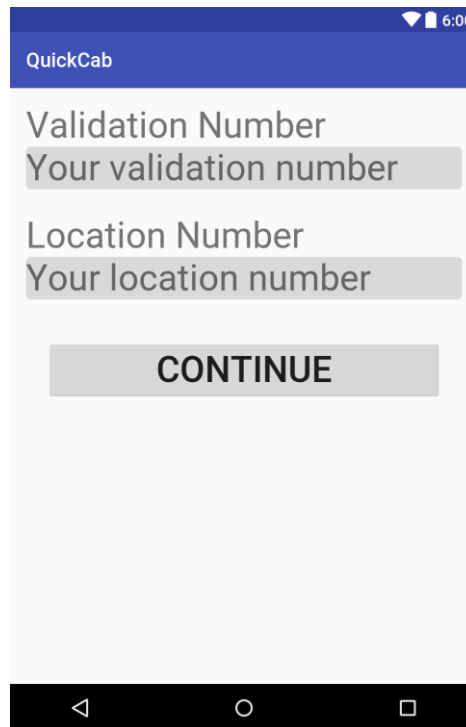


QuickCab Installation and Setup Guide

4. Navigate to **Settings** view via the menu icon in the top right corner.



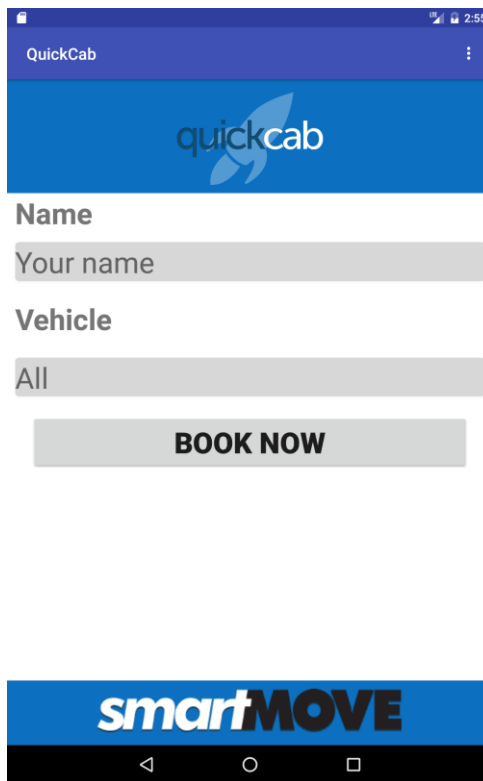
5. Enter the Validation Number and Location Number from the SmartMove Dispatch Client Configuration.

A screenshot of the QuickCab app's configuration screen. The screen has a blue header bar with "QuickCab" and a status bar at the top showing signal, battery, and time (6:00). Below the header, there are two input sections: "Validation Number" with a text field containing "Your validation number", and "Location Number" with a text field containing "Your location number". At the bottom of these sections is a large grey button labeled "CONTINUE". The bottom of the screen shows the Android navigation bar with back, home, and recent apps icons.

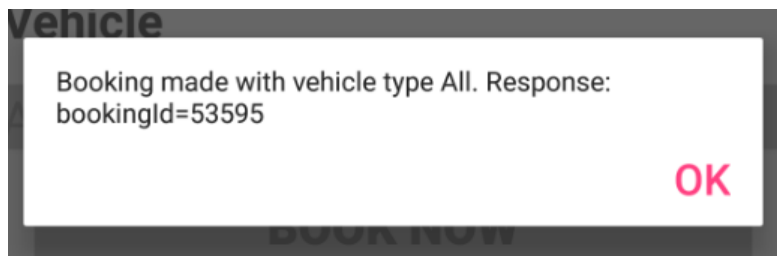
6. Press Continue. If there are no issues the app will return to the main view.
7. To make a booking press the **BOOK NOW** button. The name and vehicle are optional fields.

NB. The vehicle options are retrieved from the server and can't be modified on the app.

QuickCab Installation and Setup Guide



8. If the booking is successful the dialog similar to the following is shown.



NB. If any time bookings are unable to be made the connection can be retried by navigating back to the **Settings** view and pressing **CONTINUE**.

4.3. Kiosk Mode

Kiosk Mode is a mode that restricts the applications that can be run on your device. Unfortunately Android has no such native capability (unlike iOS through Guided Access). If Kiosk Mode is important to your organisation there are third party products available to 'simulate' this mode.

The SureLock product has been tested to work with QuickCab on Android, Further information can be obtained from:

<https://www.42gears.com/products/surelock/>