



SCAN TO
WATCH A
TRAINING
VIDEO INSTEAD



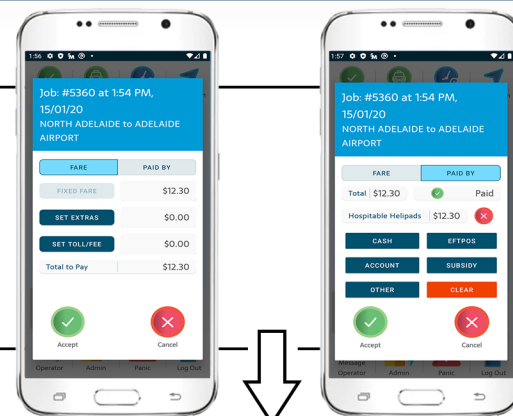
➔ USING THE SMARTMOVE GO APP CONTINUED

Payment on account

If the account details are already in the booking, simply press the 'Accept' button on the fare payment screen to **accept the fare** total and press 'Accept' again to **authorise payment of the fare on account**, this will record the job as paid.



Accept

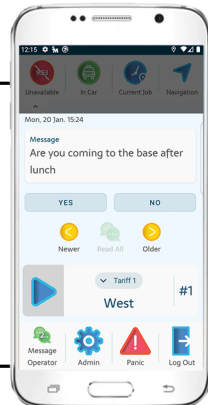


Messages

When the base or call centre operator sends you a message, you will see a **number displayed on the 'Message Operator' icon**. Click on this icon to see your messages. You can scroll through messages using the 'Older' and 'Newer' buttons.



Message Operator

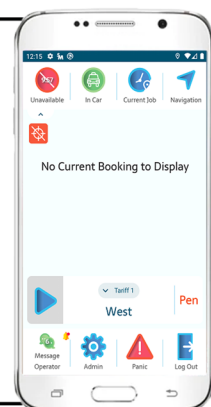


Unavailable

To make yourself unavailable, **press the green 'Available' icon**. The icon will then turn red and you will select a length of time to be unavailable. **You will not receive job offers but can still read and respond to messages.**



Available

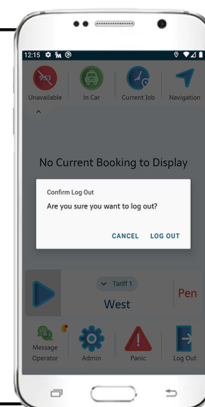


Logging Out

In order to **log out**, **press the icon**. You will be asked to confirm if you would like to log out. You will not receive offers when logged out.



Logout



smartMOVE

Working with metropolitan and non-metropolitan fleets across Australia and New Zealand, SmartMove is the premier automated taxi dispatch and tracking system on the market today.

Looking to upgrade?

We have options available no matter your fleet size. Speak to our sales team now to increase your fleet efficiency and reduce the cost of owning a taxi fleet.

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Handling ACC bookings on your phone/tablet

Work for the New Zealand Accident Compensation Commission (ACC) is now handled by Taxi Transport Consortium (TTC). A key aspect of this contract is that all jobs will be handled electronically.

If you do not have access to a compatible dispatch system, TTC is offering you an Android smartphone app that will meet the requirements and give you the opportunity to join the TTC network.

Note that the app does not prevent you from using your existing dispatch system if you have one.

In order to qualify for ACC work, you must:

- Register with TTC
- Meet various training standards
- Have a suitable vehicle
- Agree to the TTC code of conduct

The app is used to:

- Receive ACC bookings
- Supply the information required for billing ACC. In particular it supplies the start time, the finish time and the route taken.

All ACC jobs are fixed price and you will be paid on the 20th day of the month. Note that there is no need to invoice TTC for work done, this happens automatically.

powered by **smartMOVE**



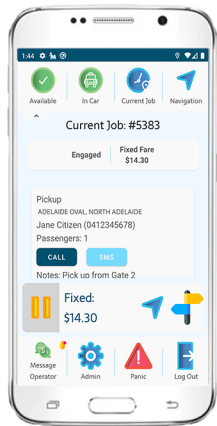
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USING THE SMARTMOVE GO APP

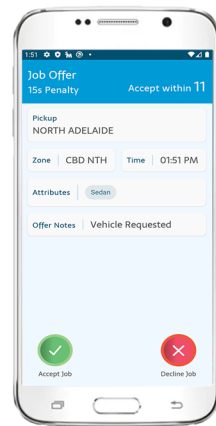
Registering for work

Once logged in, you are **automatically made available to receive job offers**. This is indicated by the green coloured 'Available' icon. Toggling this icon will make you **unavailable for work**.



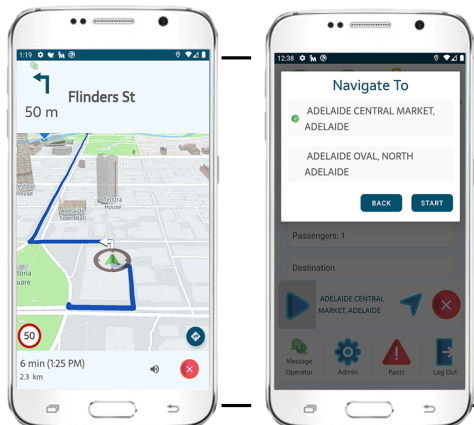
Accepting work

When you are offered a job, the screen will **beep at you and display the job details**. You have limited time to **Accept or Decline** the job before it is offered to someone else.



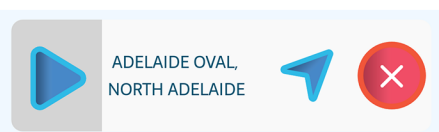
Navigation

To receive voice guided, turn-by-turn navigation, select the 'Navigation' icon. Select which address you would like to navigate to and press **START**.



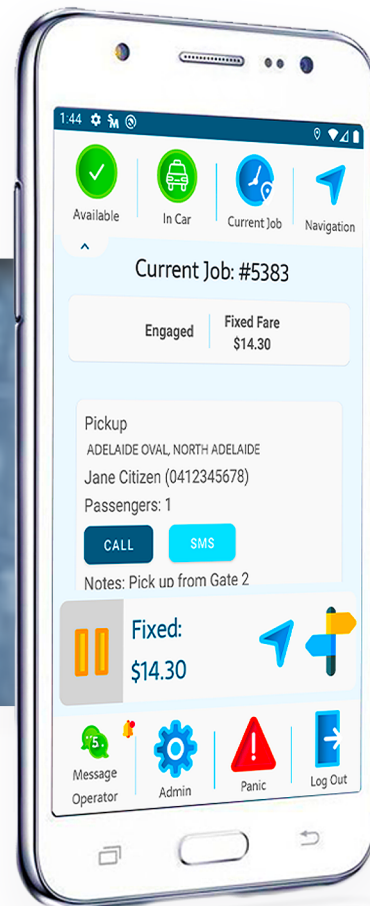
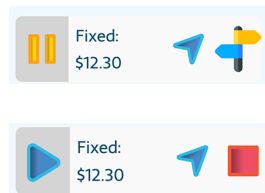
Starting a job

Once the passenger is in your vehicle, you will **start the job** using the blue triangle.



Ending a job

Once you have reached the destination, **pause the job** and end the job with a **long press on the red square**. This will automatically take you to the fare payment screen.



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DOWNLOAD THE SMARTMOVE GO APP



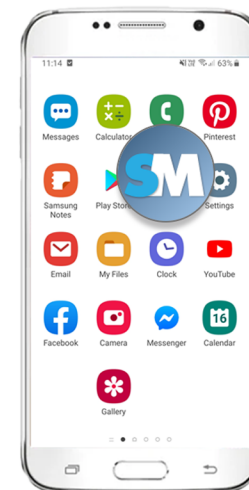
The SmartMove taxi dispatch system is available on the Google Play store, for use on Android devices.



Getting started is *easy!*

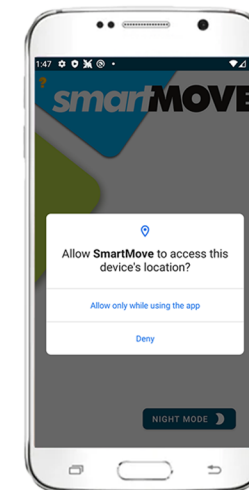
To log in, you will need: a Fleet key, your Username and a PIN.

1



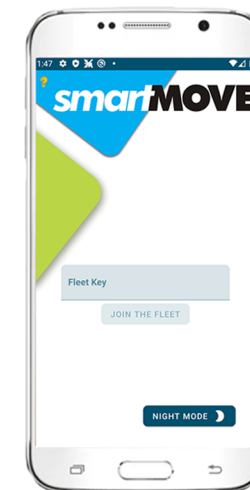
Download the SmartMove Go app then **select** the icon to open.

2



Accept the permissions requested by the application. **

3



Enter the **Fleet key** (This is not your username). This will link the app to the dispatch system.

4



Enter your **Username and PIN**.

** The following permissions will be required: Access to device location to track booking history and allow navigation, modify files on the device in order to save map data and usage logs and make and manage phone calls to allow customer contact.

